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## \*BIBDATASHEET\*

Bib Data Sheet

CONFIRMATION NO. 5167

SERIAL NUMBER 09/852,881	FILING DATE 05/10/2001 RULE	CLASS 705	GROUP ART UNIT 3625	ATTORNEY DOCKET NO. H00-01600 (256.095US1)	
<b>APPLICANTS</b> Sindhu Joseph, Kerala State, INDIA; Ravindra K. Shetty, Bangalore, INDIA; V. Thyagarajan, Bangalore, INDIA;					
<b>** CONTINUING DATA *****</b>					
<b>** FOREIGN APPLICATIONS *****</b>					
<b>IF REQUIRED, FOREIGN FILING LICENSE GRANTED</b> <b>** 07/06/2001</b>					
Foreign Priority claimed <input type="checkbox"/> yes <input type="checkbox"/> no 35 USC 119 (a-d) conditions met <input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after Allowance Verified and Acknowledged Examiner's Signature _____ Initials _____		STATE OR COUNTRY INDIA	SHEETS DRAWING 2	TOTAL CLAIMS 36	INDEPENDENT CLAIMS 2
<b>ADDRESS</b> 000128 HONEYWELL INTERNATIONAL INC. 101 COLUMBIA ROAD P O BOX 2245 MORRISTOWN , NJ 07962-2245					
<b>TITLE</b> Automated customer support system					
FILING FEE RECEIVED 1016	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees ( Filing ) <input type="checkbox"/> 1.17 Fees ( Processing Ext. of time ) <input type="checkbox"/> 1.18 Fees ( Issue ) <input type="checkbox"/> Other _____		



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SERIAL NUMBER 09/852,881	FILING DATE 05/10/2001 RULE	CLASS 703 709	GROUP ART UNIT 2165 2151	ATTORNEY DOCKET NO. H00-01600 (256.095US1)
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## APPLICANTS

Sindhu Joseph, Kerala State, INDIA;  
 Ravindra K. Shetty, Bangalore, INDIA;  
 V. Thyagarajan, Bangalore, INDIA;

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## \*\* FOREIGN APPLICATIONS \*\*\*\*\*

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Verified and Acknowledged	Examiner's Signature <i>JK</i> Initials <i>JK</i>

## ADDRESS

000128

## TITLE

Automated customer support system

FILING FEE RECEIVED 998	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:	<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees ( Filing ) <input type="checkbox"/> 1.17 Fees ( Processing Ext. of time ) <input type="checkbox"/> 1.18 Fees ( Issue ) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit
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